

## Refund Policy

We require a payment of £99 to secure your appointment. 48hrs' notice is required for any changes to scheduled appointments.

**Refunds:** Refunds will be made to the original payment method. Any other refunds will be authorised by the management in exceptional circumstances only and will be subject to the deduction of administrative costs, clinical interventions, and any other costs incurred. Refunds must be requested within 30 days of booking via [email](#).